

This Form MUST be Downloaded in Order to Sign and Submit.



## Vacuum Instrument Service Request

804 Newcombe Ave. Hampton, VA 23669 • Toll Free: 1.800.950.2408 • US/Int'l: 757.723.6531 • Fax: 757.723.3925

Company Name:
Name required on Data Sheet:

Billing Address:	Shipping Address:
Taxable: Yes      No	Preferred shipping method:
If "No", submit a tax exemption form.	Shipping Acct. #:

Will this equipment be exported out of the USA?    Yes      No
If "Yes", request the required Teledyne Hastings Form 193 - "End Use Certification Form" (latest rev).

<u>Local Distributor (Internal Use Only)</u>
Name:
Address:
Phone:

<u>Company Contacts</u>
Technical Contact:
Phone Number:
E-Mail:
Purchasing Contact:
Phone Number:
E-Mail:

<u>Equipment For Service</u>	
Model Number:	
Serial Number:	
Warranty Claim:    Yes      No	If "Yes", please explain:

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Service Options (Quote will be based upon model number and service options selected below)	
	Evaluate and advise
	Repair and Calibrate 5 points w/NIST traceable data sheet (Note: 5 calibration point standard requires customer supplied mating sensor tube. If no sensor is supplied, a 1 point calibration will be performed using a standard Teledyne Hastings DB series reference tube).
	Calibrate 5 points w/NIST traceable data sheet (Note: 5 calibration point standard requires customer supplied mating sensor tube. If no sensor is supplied, a 1 point calibration will be performed using a standard Teledyne Hastings DB series reference tube).
	Calibrate with "As Found" data (readings taken before any adjustments are made)
	Add additional calibration points. Add ____ (Qty) Calibration Points
	Return for credit (restocking fee may apply)
	NIST Backup documents (NIST traceable calibration certificates for all test equipment used)
	DB-16D, DB-18, DB-20 and DB-33 series reference tubes NIST traceable calibration
	Service Reports

### Additional Details

To add more description, go to [Additional Details \(Continued\)](#) on page 3.

### Hazardous Substances/Radioactive Material Exposure, Safe to Service Declaration (Required)

**ANY HAZARDOUS SUBSTANCES/MATERIALS** must be purged, cleaned and deemed safe to handle. In view of the toxic/hazardous nature of some of the gases and vapors handled by the equipment we sell, a customer/user's statement is required advising us that the equipment returned for service is deemed safe. Any equipment arriving at Teledyne Hastings, which does not have a signed statement on file, will not be accepted and may be returned to sender "as is".

**The following questions must be answered AND the declaration signed/dated or the equipment will not be received for service and may be returned to the sender "as is".**

Has this equipment been used with hazardous materials (Yes/No)?

If "Yes", please provide complete details:

Has this equipment been exposed to radioactive materials (Yes/No)?

**If "Yes", Teledyne Hastings will not accept exposed equipment under ANY circumstances.**

**I declare that this equipment is clean, safe to handle and has NOT been exposed to radioactive material. Sign below and submit form according to [Submit Completed Form](#).**

Signature:

Date:

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### Terms and Conditions

All Repaired/Re-Calibrated or Evaluated equipment will be serviced according to Teledyne Hastings Terms and Conditions. These Terms and Conditions are listed at the following web address: [https://www.teledyne-hi.com/companyinformation/Documents/terms\\_conditions\\_of\\_sale.pdf](https://www.teledyne-hi.com/companyinformation/Documents/terms_conditions_of_sale.pdf). These Terms and Conditions are noted as part of our acknowledgement. Receipt of your equipment for service will indicate your acceptance of Teledyne Hastings Terms and Conditions. Non-repairable equipment that is scrapped (per customer request) or returned "as is", will be subject to \$150.00 evaluation fee.

### Submit Completed Form

Click the Save Button to save the form. Note: Signing the form will also prompt to save.

Click the Submit Button to e-mail the completed form (including required fields) to [Hastings\\_service@teledyne.com](mailto:Hastings_service@teledyne.com). **Attach additional required documentation.**

Click the Print Button to print. Submit this form manually by signing and sending to [Hastings\\_service@teledyne.com](mailto:Hastings_service@teledyne.com). **Attach additional required documentation.**

Once your request has been processed, you will receive an RMA number, a price quote, shipping instructions and estimated turnaround time.

### Additional Details (Continued)

-----Do Not Fill in Below This Line – For Internal Use Only-----

### Notes