

**Company Name:** \_\_\_\_\_

|   |  |
|---|--|
| <b>Name required on data sheet:</b>   |  |
| <b>Billing address:</b>   | <b>Shipping address:</b>                             |
|   |  |
| <b>Taxable:</b> Yes <input type="checkbox"/> No <input type="checkbox"/><br>if "No" submit tax exemption form | <b>Preferred shipping method:</b><br><b>Acct. #:</b> |

Will this equipment be exported out of the U.S.A? Yes  No

(If "Yes", request the required HASTINGS "End Use Certification Form" 193.c)

**Technical Contact:**

**Phone Number:**

**E-Mail:**

**Purchasing Contact:**

**Phone Number:**

**E-Mail:**

|  |
|--|
| <b>Model Number:</b>   |
| <b>Serial Number:</b>  |
| <b>Warranty Claim?</b> Yes <input type="checkbox"/> No <input type="checkbox"/> Explain: |

**Service Options** (Quote will be based upon model number and service options checked below)

- Repair and Calibrate 5 points w/NIST traceable data sheet** (Note: 5 calibration points requires customer supplied mating sensor tube. If no sensor is supplied a 1 pt. calibration will be performed using a standard HASTINGS DB series reference tube).
- Calibrate 5 points w/NIST traceable data sheet** (Note: 5 calibration points standard requires customer supplied mating sensor tube. If no sensor is supplied a 1 pt. calibration will be performed using a standard HASTINGS DB series reference tube).
- Calibrate with "AS FOUND DATA"** (readings taken before any adjustments are made)
- Add additional calibration points.** Provide number of additional points:
- Return for credit** (restocking fee may apply)
- NIST backup documentation** (NIST traceable calibration certificates for *all test equipment* used)
- DB-16D, DB-18, DB-20 and DB-33 series REFERENCE tubes NIST traceable calibration**
- Service Reports**



# Vacuum Instrument Service Request

804 Newcombe Ave. Hampton, VA 23669  
 Phone: 757.723.6531 | Fax: 757.723.3925

**Additional Details:**

**ANY HAZARDOUS SUBSTANCES** must be purged, cleaned and deemed safe to handle. In view of the toxic/hazardous nature of some of the gases and vapors handled by the equipment we sell, a customer/user's statement is required advising us that the equipment returned for service is deemed safe. Any equipment arriving at Teledyne Hastings, which does not have a signed statement on file, will not be accepted and may be returned to sender "as is".

The following statement **MUST** be signed and dated **AND** the "Yes" or "No" block checked or your equipment will not be received for service and may be returned to sender "as is".

Has this equipment been used with hazardous material? Yes  No   
 If yes, please provide complete details:

*I declare that this equipment is clean and is safe to handle. Teledyne Hastings Instruments will not accept products exposed to radioactive material under ANY circumstances.*

**Signature:** .....

**Date:** .....

**Payment Options:**

**Purchase Order Number:**

**Credit Card:**

If you are paying by credit card, please contact the customer service coordinator @ 757.723.6531 x282 with your credit card information.

**New Customer:**

If you are a new customer, and you would like to set up an "open terms" account (domestic only), please e-mail or fax your bank information, 3 trade references, accounting contact, and tax status (exemption certificate if applicable).

**NOTE:** All Repaired / Recalibrated or evaluated equipment will be serviced according to Teledyne Hastings Terms and conditions. These terms and conditions are listed at Website <http://www.teledyne-hi.com/company-information/terms-and-conditions> These Terms and Conditions are noted as part of our acknowledgement. Receipt of your equipment for service will indicate your acceptance of Teledyne Hastings Terms and Conditions. Non-repairable equipment that is scrapped (per customer request) or returned "as is", will be subject to **\$106.00** evaluation fee.

**Please return this completed form to:**

**E-Mail:** [Hastings\\_service@teledyne.com](mailto:Hastings_service@teledyne.com)

**Fax:** 757.723.3925

Once processed you will receive a RMA number, a price quote, shipping instructions and estimated turnaround time.