



Flow Instrument Service Request

804 Newcombe Ave. Hampton, VA 23669 • Toll Free: 1.800.950.2408 • US/Int'l: 757.723.6531 • Fax: 757.723.3925

Company Name:
Name required on Data Sheet:

Billing Address:	Shipping Address:
Taxable: Yes No	Preferred shipping method:
If "No", submit a tax exemption form.	Shipping Acct. #:

Will this equipment be exported out of the USA? Yes No
If "Yes", request the required Teledyne Hastings Form 193 - "End Use Certification Form" (latest rev).

Local Distributor (Internal Use Only)
Name:
Address:
Phone:

Company Contacts
Technical Contact:
Phone Number:
E-Mail:
Purchasing Contact:
Phone Number:
E-Mail:

Equipment For Service
Model Number:
Serial Number:
Flow Rate*:
<small>* If the requested service includes re-ranging the equipment, enter the new/desired range.</small>
Gas:
Ref. Temp (STP):
Upstream Pressure:
Downstream Pressure:
Warranty Claim: Yes No If "Yes", please explain:



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Service Options (Quote will be based upon model number and service options selected below)	
	Repair
	Calibrate (5 points/NIST traceable)
	Calibrate (10 points/NIST traceable)
	“As Found” data (Data Sheet with readings taken before any adjustments are made)
	Calibrate (manual with specified data points. List data points:
	Re-range to a new/different flow range (note the new/required flow range on the “Flow Rate” line of the “Equipment For Service” section above
	Return for credit (restocking fee may apply)
	Clean for oxygen service (O2 Clean)
	NIST Backup documents (NIST traceable calibration certificates for all test equipment used)
	1000 Psig working pressure/proof pressure test to 1500 psig
	Service Reports

Additional Details
To add more description, go to Additional Details (Continued) on page 3.

Hazardous Substances/Radioactive Material Exposure, Safe to Service Declaration (Required)
PRESSURIZED EQUIPMENT must be depressurized prior to shipment. ANY HAZARDOUS SUBSTANCES/MATERIALS must be purged, cleaned and deemed safe to handle. In view of the toxic/hazardous nature of some of the gases and vapors handled by the equipment we sell, a customer/user’s statement is required advising us that the equipment returned for service is deemed safe to service. Any equipment arriving at Teledyne Hastings, which does not have a signed statement on file, will not be accepted and may be returned to sender “as is”.

The following questions must be answered AND the declaration signed/dated or the equipment will not be received for service and may be returned to the sender “as is”.
Has this equipment been depressurized (Yes/No)?
If “No”, Teledyne Hastings will not accept pressurized equipment under ANY circumstances.
Has this equipment been used with hazardous materials (Yes/No)?
If “Yes”, please provide complete details:
Has this equipment been exposed to radioactive materials (Yes/No)?
If “Yes”, Teledyne Hastings will not accept exposed equipment under ANY circumstances.

I declare that this equipment is not pressurized, clean, safe to handle and has NOT been exposed to radioactive material. Sign and submit form according to Submit Completed Form.	
Signature:	Date:



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Terms and Conditions

All Repaired/Re-Calibrated or Evaluated equipment will be serviced according to Teledyne Hastings Terms and Conditions. These Terms and Conditions are listed at the following web address: https://www.teledyne-hi.com/companyinformation/Documents/terms_conditions_of_sale.pdf. These Terms and Conditions are noted as part of our acknowledgement. Receipt of your equipment for service will indicate your acceptance of Teledyne Hastings Terms and Conditions. Non-repairable equipment that is scrapped (per customer request) or returned "as is", will be subject to \$150.00 evaluation fee.

Submit Completed Form

Click the Save Button to save the form. Note: Signing the form will also prompt to save.

Click the Submit Button to e-mail the completed form (including required fields) to Hastings_service@teledyne.com. **Attach additional required documentation.**

Click the Print Button to print. Submit this form manually by signing and sending to Hastings_service@teledyne.com. **Attach additional required documentation.**

Once your request has been processed, you will receive an RMA number, a price quote, shipping instructions and estimated turnaround time.

Additional Details (Continued)

-----Do Not Fill in Below This Line – For Internal Use Only-----

Notes